

Contacts Privacy Policy

Who are we and what do we do with your personal data?

Aquafil S.p.A., hereafter, Data Controller, protects the confidentiality of your personal data and guarantees the safeguarding required by each event that may place them at risk of violation.

To that end, the Data Controller implements policies and practices concerning the collection and use of personal data and the exercise of the rights granted to you by the applicable regulations. The Data Controller updates its policies and practices on personal data protection every time this is necessary or when regulatory and organisational changes are made that may affect the processing of your personal data.

How does Data Controller collect and processes your data?

The Data Controller collects and/or receives information relating to you, such as: IP addresses, identifying personal data (such as name, surname, email address, company of belonging) issued during browsing on the website www.aquafil.com. They are used by the Data Controller to manage the website and to follow up on any requests by you to receive information. Your personal data is communicated mainly to third parties and/or recipients whose activity is necessary to perform the activities relating to the aforementioned purposes, and also to comply with certain legal obligations. Any communication not related to those purposes will be submitted for your consent in advance.

Your personal data will not be disseminated or disclosed to indeterminate entities in any way.

The data are retained on paper, computer and electronic files located within the European Economic Area, and appropriate security measures are ensured.

What happens if you do not provide your data?

The personal data relating to you and that identify you are necessary in order to fulfil the request submitted by you via the "contacts" section and, if not provided, this will prevent the Data Controller from fulfilling your requests.

How and for how long will your data be stored?

Data relating to you is processed using both electronic and manual tools and instruments made available to persons acting under the authority of the Data Controller and for authorised and trained purposes. The paper and, above all, electronic archives in which your data are archived and stored are protected using effective security measures adequate to combat the risks of violation considered by the Data Controller.

Personal data will be stored for the time necessary to fulfil information requests and to send communications of that exclusive nature which the Data Controller performs following your request and in any case for the time necessary to carry out the security checks of the systems, subject to cases where events occur involving the intervention of the competent Authorities, also in collaboration with third parties/recipients in charge of IT security activity of the Data Controller's data, to perform any investigations on the causes that determined the event.

This is without prejudice to your right to object at any time to processing based upon the legitimate interest for reasons connected to your particular situation.

AQUAFIL S.p.A.

Italy – 38062 Arco (TN) – Via Linfano 9 – tel. +39 0464 581 111r.a. – fax +39 0464 532 267

PEC: pec.aquafil@aquafil.legalmail.it

Cap.Soc. Euro 50.522.417,28 di cui sottoscritto e versato Euro 49.722.417,28

C.F. IT 09652170961 – V.A.T. IT 09652170961 – REA TN 228169

www.aquafil.com

What are your rights?

In line with the time limits established above for the processing of personal data relating to you, the rights that are granted to you allow you always to have control of your data. Your rights are those of:

- access;
- rectification;
- erasure;
- restriction on processing;
- opposition to processing;
- portability.

Your rights are granted to you without particular burdens and formalities in relation to the request to exercise them which is essentially understood to be free of charge. You have the right:

- o to obtain a copy, even in electronic format, of the data that you have asked to access. If you request further copies, the Data Controller may charge to you a reasonable contribution to costs;
- o to obtain the erasure of the same or the restriction of processing or even the update or rectification of your personal data and to guarantee that third parties/recipients, who have received your data, also adjust to your request, unless legitimate reasons prevail over those that determined your request (e.g. environmental surveys and containment of risk determined by the emergency managed through them by the Controller);
- o to obtain any useful communication in relation to the activities performed following the exercise of your rights without delay and in any case within one month from your request, subject to motivated extension of up to two months, which must be duly communicated to you.
- o For any further communication and in any case to submit your request, you must contact the Controller, at the address privacy@aquafil.com

How and when can you object to the processing of your personal data?

For reasons relating to your particular situation, you may object at any time to the processing of your personal data if it occurs for marketing purposes (direct, market research and surveys), by sending your request to the Controller at the address privacy@aquafil.com

You are entitled to the erasure of your personal data if you have objected to the processing for marketing purposes (direct, market research and surveys).

With whom may I lodge a complaint?

Subject to any other action in the administrative or judicial venue, you may lodge a complaint with the competent supervisory authority or with that which performs its duties and exercises its powers in Italy where you have your habitual residence or where you work or, if different, in the Member State in which the violation of Regulation (EU) 2016/679 occurred.

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Any update to this privacy policy will be communicated to you promptly and by appropriate methods and you will also be notified if the Data Controller is to process your data for purposes additional to those indicated in this privacy policy before it proceeds to do so and in time for you to provide your consent, if required.

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